

QUALITY POLICY

The General Management, at the highest level, promotes the culture of Quality because it believes that the quality of the company's achievements can only be reached through the commitment of all those who work in the company and for the company, so as to achieve an improvement in its organization and in perspective a decrease in costs not in quality.

The Quality Policy of Coibent Plastic srl has three main objectives:

- 1) to maintain a high level of stakeholder satisfaction at all times, particularly among its customers and partners;
- 2) to facilitate the process of participation and sharing among its own people, in particular employees and collaborators;
- 3) to carry out any assessment on the basis of objective evidence and in compliance with the rules and regulations in use.

In the performance of its activities Coibent Plastic srl has the task to:

- a) guarantee and ensure consistently high and adequate technical and professional skills to be applied in the manufacturing and shipbuilding sectors;
- b) have constant concern for the environment and safety;
- c) deliver services that are always geared towards innovation in order to have good added value;
- d) establish every interaction with its customers and partners with the intent to create value while identifying present and future needs for the company's success;
- e) guarantee a high level of procedural accuracy and integrity of the professionals involved, through the development and delivery of services that always and in any case comply with the technical and innovative requirements, the procedures in use and the principles of ethics and sustainability;
- f) guarantee total neutrality, independence and impartiality in judgments in order to achieve maximum objectivity of assessment, transparency and rejection of any undue influence or interference on the company's activities.

The Management System according to the new UN EN ISO 9001 is based on a Risk Management approach that allows the organization to determine the factors that could generate deviations of processes from the standard, and to implement preventive controls to minimize the negative effects and take full advantage of the opportunities offered by the market.

Management is committed to ensuring that this Policy is understood, shared, implemented and enforced by all of its employees and contractors.

Based on the general principles set out below, measurable objectives have been defined and are monitored during annual management reviews in order to continually improve the effectiveness of the Quality Management System.

GENERAL PRINCIPLES

Pay the utmost attention to identifying and meeting the needs of its people, particularly employees and contractors.

Comply with the applicable laws in force on safety, hygiene at work, accident prevention, environment and meet the requirements both implicit and expressed in the contracts, to increase customer satisfaction and improve integration with the customer, to identify their needs and take subsequent action to satisfy them.

Pursue an assiduous and constant collaboration with suppliers of materials and services in order to establish relationships based on a continuous and joint growth of the overall quality offered to the market.

Constant determination to find and eliminate nonconformities; commitment to preventing problems and deficiencies.

Continuously improve the quality of the management of services offered with the hope of positive results both economic and in terms of excellence and reputation to the outside world with full satisfaction of customers and partners.

Inspire the principles of ethical finance in the conduct of economic and financial relations with stakeholders and their own people.

Ensure availability and professionalism always adequate to the needs of stakeholders and in any case of the reference market.

Continuously improve the image of a responsible and efficient company. Maintain high attention to the principles of environmental sustainability.

Ensure consistent people development, motivation and professional growth.

Continuously review the Quality Policy to ensure that its people, especially employees and collaborators, fully understand its contents and are committed to implementing them and that stakeholders are always informed of the evolution of the company's reference context.

To ensure that the Quality Policy is implemented in the best possible way, the Generate Management is committed to supporting it with all the technical, IT and logistical tools it deems necessary.

Corporate Management



COIBENT PLASTIC s.r.l.
Via N. Sacco, 23/A - 47122 FORLÌ
Tel. 0543.721780
P.IVA / C.F. 02275010409
Iscr. Reg. Impr. FC 012-19520

COIBENT PLASTIC s.r.l.
Via N. Sacco, 23/A - 47122 FORLÌ
Tel. 0543.721780 - Fax 0543.721718
P.IVA / C.F. 02275010409

